



MARIGOT BAY

RESORT • SPA • MARINA

Marina SAFETY PROTOCOLS



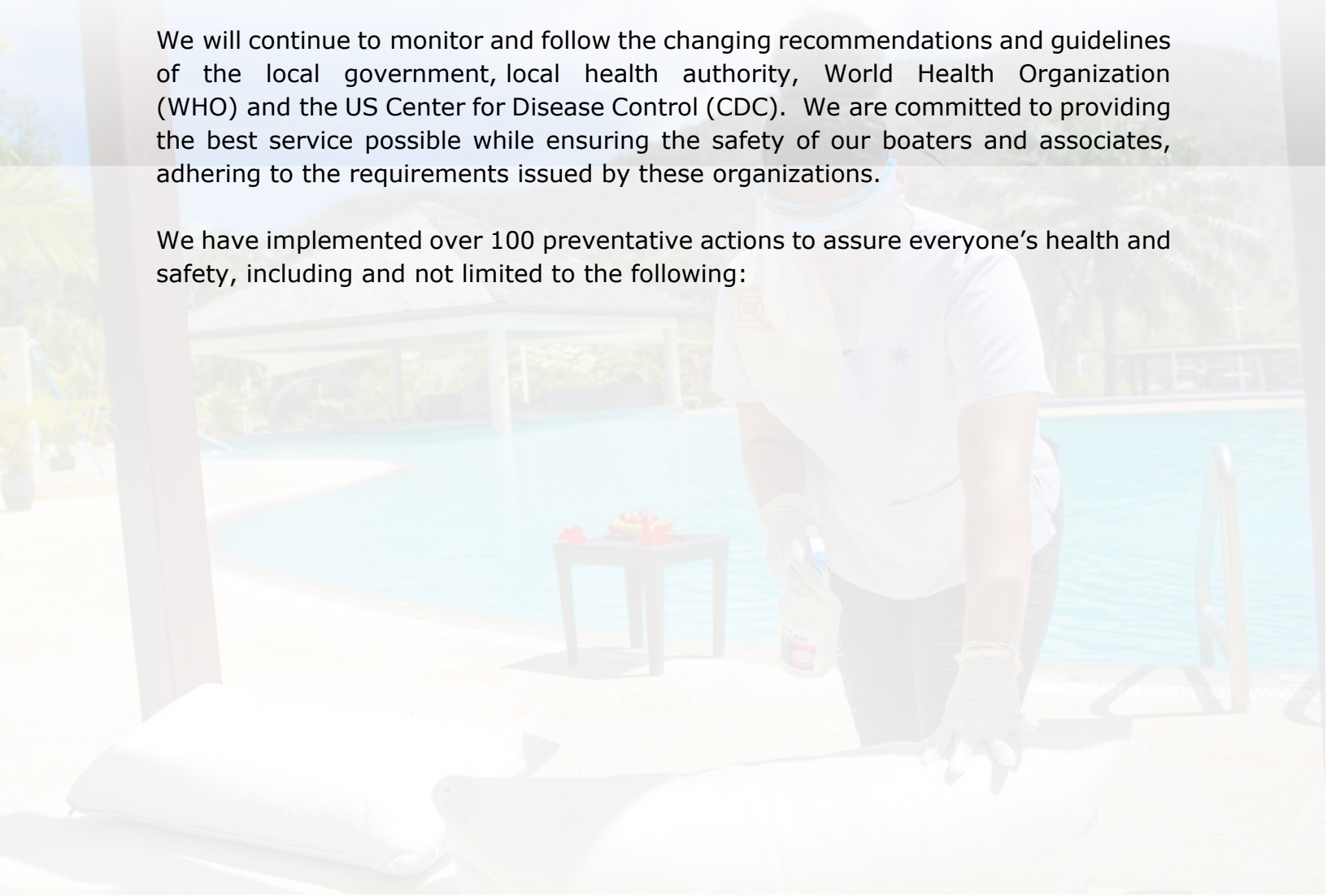
Providing a safe and clean environment for our boaters and marina staff has always been a top priority for Marigot Bay Resort and Marina. Now more than ever, we remain committed to upholding the highest standards of cleanliness and want you to feel at ease when you berth with us.

As we look forward to the future of yachting and cruising, we have implemented full-scale enhancements to our already stringent quality controls and health and safety measures. We have embarked on our newly activated CASE program (Clean and Sanitize Everything) which provides ongoing, real-time guidance on the safety and well-being of associates and guests in the evolving COVID-19 world and beyond.

Although the Marigot Bay Marina experience may appear different in this new environment, we will continue to provide the customized intuitive service and even greater attention to detail for which we have become known. Importantly, it means continuing to offer comfort to our boaters and associates while ensuring their health and safety.

We will continue to monitor and follow the changing recommendations and guidelines of the local government, local health authority, World Health Organization (WHO) and the US Center for Disease Control (CDC). We are committed to providing the best service possible while ensuring the safety of our boaters and associates, adhering to the requirements issued by these organizations.

We have implemented over 100 preventative actions to assure everyone's health and safety, including and not limited to the following:

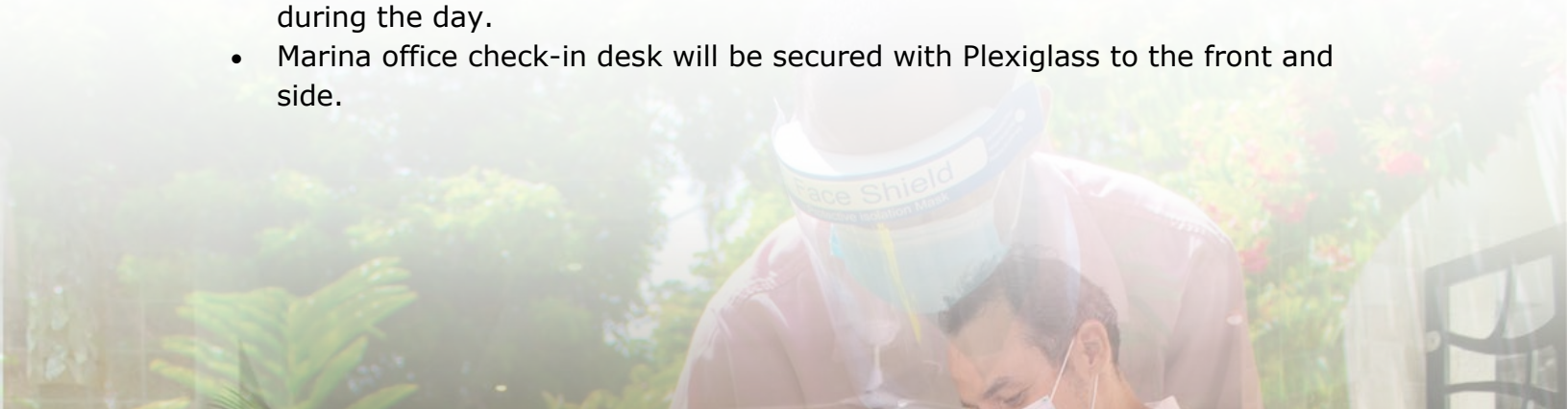


INCREASED WELFARE OF MARINA STAFF AND FACILITIES

- Marina Staff will provide adequate supply of tissue and non-touch/foot operated disposal receptacles for use by employees and patrons.
- Provide a continuous supply of soap, water, and hand drying device for hand washing.
- Provide Hand sanitizer in multiple locations to encourage hand hygiene.
- Post signs at the entrances and throughout the facility alerting customers that they must follow the 6 feet distance rule.
- Post signs for customers and employees alerting them to the efforts in place regarding COVID-19.
- Set up floor markers to show people how far apart they need to be from each other when awaiting any form of service.
- Provide adequate toilet facilities for staff/patrons equipped with potable running water, soap and hand-drying facilities equipped with foot operated waste receptacles.

PRECAUTIONARY MEASURES FOR MITIGATION

- The Marina front office Agent/PA will start the Pre-Arrival Process weeks prior to the yacht's arrival.
- Tentative return arrival times can also be pre-booked.
- Customers will be allowed to submit online reservation bookings for launching boats and personal watercraft.
- All boats aiming to visit Marigot Bay Marina are required to submit their customs declaration with Sail Clear in the form of electronic notification prior to arrival.
- To minimize exposure customers will be able to pre-pay by debit, credit or e-transfer.
- Guests are required to wear masks on arrival.
- Floor markers will be installed to respect social distancing guidelines at the Marina Office.
- Boaters will be screened by registered nurses on arrival and at least once during the day.
- Marina office check-in desk will be secured with Plexiglass to the front and side.



- Anti-bacterial gel dispensers will be placed in all public spaces including inside and outside of Marina office, fuel hut area and entrance to the Rum Cave including all necessary entrances.
- Each Marina guest will be asked to sign a declaration of health, confirming they are free of any COVID-19 related symptoms, have not tested positive or come into contact with anyone that has tested positive for COVID-19 in the last 30 days.

BOATERS/GUESTS

Two options for consideration regarding clearance procedures:

- Have boaters/yachters granted Radio Pratique thus requiring no further clearance procedure on arrival.

COVID-19 test results.

- Boaters must complete and submit the Maritime Declaration of Health prior to arrival.
- On arrival (having cleared at local ports of entry), anyone disembarking at a marina must be subject to screening by Port Health Officials.
- Departing passengers will be subject to screening by the Port Health Authorities.
- Vessels must provide 48 hours Notification to Marinas.

While in port:

- Crew and passengers are required to wear a mask, covering the nose and mouth. Practice hand hygiene, cough and sneeze etiquette.
- Boats are always required to remain 50 feet apart.
- No "rafting" (tying boats together).
- No "beaching" (running boats ashore in shallow water to disembark)
- Guest/boaters must always observe at least six (6) feet distance between each other.
- Anyone coughing, sneezing or displaying signs of flu like illness must be presented to a health care facility or a physician.

Employees Well Being

Individuals working as marina attendants, fuel dock attendants, cashiers, service technicians, office administrators and maintenance staff etc., are some of those in the marina sector who need to consider how they can work safely and prevent spread of infectious diseases.

Sick employees:

- Employees who have symptoms of acute respiratory illness should notify their supervisor and stay home.
- Sick employees should not come to work until they are free of fever (temperature of 100.4° F [37.8° C]) or greater, signs of a fever, and any other symptoms for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines.

Separation of sick employees:

- Employees who appear to have developed respiratory illness symptoms (i.e. cough, shortness of breath) upon arrival to work or become sick while at work should be separated from other employees (isolated within designated room until this potentially sick person can be removed from the worksite).
- If employees develop fever and respiratory symptoms, they must notify their supervisor immediately.
- If you have a positive COVID-19 diagnosis, you can return to the office only after you have fully recovered, with a doctor's note confirming your recovery.
- All marina personnel must wear masks, covering the mouth and nose, and gloves at all time. Change mask and gloves twice per day.
- Office personnel must always wear masks and observe regular hand washing regimen.
- Staff must maintain at least two metres /six feet distance between each other and guests.

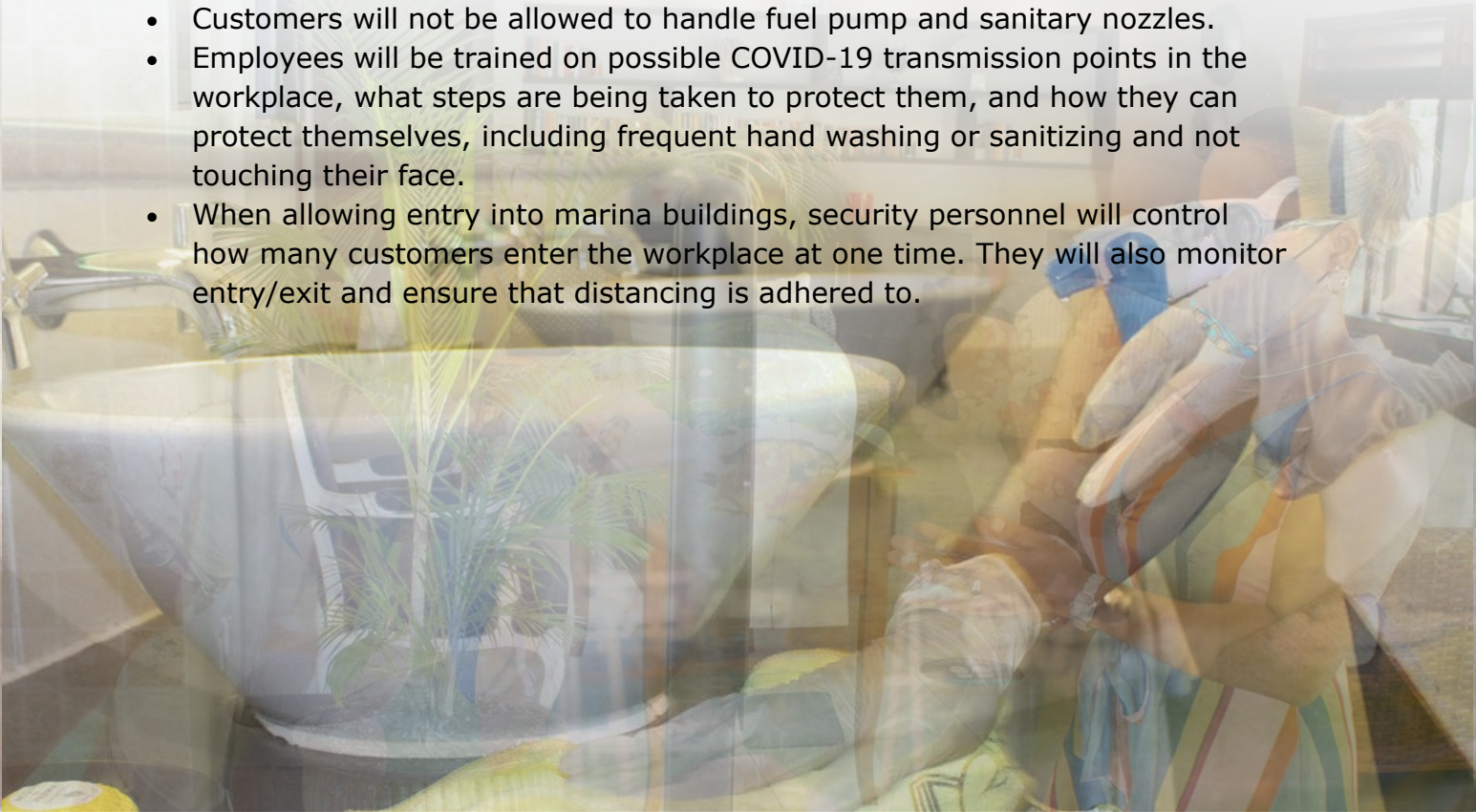
SANITATION AND HYGIENE REQUIREMENTS

We have increased the frequency of cleaning our public areas (counter tops, tables, chairs, loungers, door handles, public bathrooms, etc.) and have continued the use of hospital-grade disinfectant.

- Employees should wash hands after using the toilet, before eating, and after cough/sneezing (follow the 20 second rule). If soap and running water are not immediately available, use alcohol-based sanitizers.
- Cough/sneeze into your sleeve, preferably into your elbow. If you use a tissue, discard it properly and clean/sanitize your hands immediately.
- Avoid touching your face, particularly eyes, nose, and mouth with your hands to prevent from being infected.
- If you find yourself coughing/sneezing on a regular basis, avoid close physical contact with your coworkers and take extra precautionary measures (such as requesting sick leave).
- Fuel equipment and other marina equipment will be sanitized after each use.

GENERAL

- Follow the all directives from the Ministry of Health and Wellness.
- Tentative return arrival times can also be pre-booked.
- Physical distancing (staying 2 metres away from others) requires fewer persons within an enclosed space.
- Customers will not be allowed to handle fuel pump and sanitary nozzles.
- Employees will be trained on possible COVID-19 transmission points in the workplace, what steps are being taken to protect them, and how they can protect themselves, including frequent hand washing or sanitizing and not touching their face.
- When allowing entry into marina buildings, security personnel will control how many customers enter the workplace at one time. They will also monitor entry/exit and ensure that distancing is adhered to.



The number of employees working in one space will be limited, so that they can distance themselves from each other by:

- Staggering shifts and break times.
- Practicing physical distancing during breaks.
- Not entering work areas where 2-meter distance cannot be maintained
- Workers will be screened regularly for health issues.
- Employees will be kept up to date with best practices and retrain/revise practices as needed.

QUARANTINE PROTOCOLS

All visitors are required to have a negative COVID test and complete the required 14-day quarantine regardless of whether they are coming from inside or outside the bubble.

Persons may choose from one of the following quarantine modalities:

Quarantine on shore: Cruisers and other persons on board will be required to complete 14-day quarantine at a certified COVID-19 accommodation on island (List of certified accommodations will be shared). The cost of the accommodation as well as transportation to said accommodation will be fully borne by the cruiser.

Quarantine on anchor: Cruisers and other persons on board will remain on the vessel for the entire 14-day quarantine period.

Quarantine on shore:

- All cruisers requiring entry to St. Lucia who choose ashore quarantine must contact the Office of the Chief Medical Officer's (CMO) to seek entry approval.
- All vessels will be moored on their own dock in an offset pattern which will ensure each vessel remains a minimum of 15 feet apart.
- All vessels will be granted entry in collaboration with the Ministry of Health and Customs. They are responsible to register with the respective agencies and Marigot Bay Marina.
- Once signed off by the CMO's officer, after 14-day quarantine, the client will return to the vessel and relocate the vessel to a permanent berth as per directions by Marigot Marina dock master.
- All client's onboard vessels must always wear face masks once outside the cabin of their vessel.

- Security will be available 24 hours daily to ensure all rules and protocols of Saint Lucia are followed.
- The violation of quarantine is an offence and punishable by fines or prison.

Quarantine at anchor:

Any vessel wishing to enter Saint Lucia will be subject to a mandatory 14-day quarantine on anchor.

All vessels wishing to enter Saint Lucia and remain at anchor in isolation must contact the CMOs office (contact details below) and register their vessel with the CMOs office.

All vessels will be granted entry in collaboration through the Ministry of Health and Customs. They are responsible to register with the respective agencies and Marigot Bay Marina.

All onboard will be subject to daily monitoring by a registered nurse (employed by Marigot Bay Marina) to conduct temperature checks and monitor signs and symptoms for the required 14-day period. A register will be maintained and the Ministry of Health and Wellness informed of any suspected cases of COVID-19. Suspected cases will be managed as per national protocol.

All necessities for the vessel will be communicated via VHF radio or email. This includes but not limited to groceries, repairs and other hardware required.

Arrangements will be made for the delivery of supplies to the vessel via Marigot Bay Marina at a set time. The captain will then be responsible to collect the items and place them onboard.

All client's onboard vessels in quarantine must always wear face masks once outside the cabin of their vessel

Security will be available 24 hours daily to ensure all rules are adhered to. No one will be allowed off their vessel for the 14-day period. Failure to comply will result in the perpetrator being reported to police.

The violation of quarantine is an offence and punishable by fines or prison.



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Caribbean Bubble quarantine exemptions

The following countries are in the Caribbean Bubble:

- Antigua and Barbuda
- Aruba
- Anguilla
- Grenada
- Barbados
- Bermuda
- Bonaire
- British Virgin Islands
- Curacao
- Dominica
- Guyana
- Jamaica
- Montserrat
- Saint Barthelemy
- Saint Kitts and Nevis
- Saint Martin
- Saint Vincent and the Grenadines
- Sint Martin
- Trinidad and Tobago
- Turks and Caicos